

PELHAM WATER WORKS

P.O. BOX 1479, Pelham, AL 35124

Phone: 205-620-6420 Fax: 205-620-6560

Email: water@pelhamalabama.gov

RESIDENTIAL APPLICATION

UTILITY SERVICE

Activation of service requirements: Complete application, Valid Driver's License, a New Service Fee and/or Deposit paid and provide a copy of the Property Deed or Rental/Lease Agreement with Owner's Name and Phone Number.

PLEASE PRINT

Date Service to Begin (one business day (M-F except holidays) notice required): [Click here to enter a date.](#)

Service Address:

Primary Applicant: LName:

FName:

MI:

DOB:

Driver's License Number:

State:

Social Security Number:

Home Phone:

Cell:

Work:

Spouse/Secondary Applicant:

Social Security Number:

DOB:

Driver's License Number:

State:

Home Phone:

Cell:

Work:

Bill Preference: Mailed Emailed Email address:

Mailing address: *(if different from service address)*

City:

State:

Zip:

If Rental, Property Owner's Name:/Management Company:

Mailing Address:

City:

State:

Zip:

Phone Number:

I/we have read and understand the information provided herewith and agree to abide by the terms and conditions as set forth by Pelham Water Works.

Applicant's Signature

Co-Applicant's Signature

Office use only

Route _____ Account _____ Customer Number _____ Work Order Number _____

Transfer _____ Deposit _____ New Service _____ Meter _____

Copy of Deed _____ Closing Date _____ Deed Due By _____ Lease Agreement _____

Meter # _____ Reading _____ Reader _____ Comp Date _____

- Active accounts are billed monthly for all applicable services available.
- Minimum charges apply even if services are not used.
- Bills are sent by regular mail unless e-bill is requested.
- Payment methods: Mail, bank draft, in office, by phone, after-hours night depository or online. An online payment may take up to 48 hours to post. Payments made online and by phone may be subject to a convenience fee.
- Failure to receive bill does not excuse customer from responsibility to pay bill on or before due date.
- A penalty will be assessed if not paid by date specified.
- Services are subject to disconnection if not paid by date specified.
- If disconnection occurs, payment in full with a disconnect fee must be paid in cash or with applicable credit card before 3:00 p.m. for service to be restored same day. Without an additional call out fee.
- A tender of payment by check or draft which is returned unpaid will result in service interruption without further notice and a disconnect fee will apply as well as a return item fee.
- Tampering with meters is a violation and is subject to immediate disconnection, prosecution, and reimbursement to Pelham Water Works for all expenses incurred.
- Customers are responsible for keeping the utility easement clear and unobstructed for the purpose of maintenance, operation, and meter reading at all times.
- Customers are responsible for payment of services used at this location (and any other location that you transfer service to/from) until you notify Pelham Water Works by written notice on the Request to Discontinue Service form.
- Customers must give written notice to discontinue a bank draft when charges are made to the account.
- Any unpaid balance after account is closed for 30 days will be reported to a collection agency. Cost associated with collection may be assessed upon the customer.
- Customers are subject to all rules, policies, ordinances and rates that are presently in place or which might be adopted in the future.